



For immediate release

Free Screen Capture/Screen Recording from Revcord

Synchronously Replay Voice Recordings with CAD, GIS or Other Screens

February 5, 2010 Houston, Texas – Free? Well, actually it is. Revcord (www.revcord.com), in its continuing policy of selling a full featured voice recorder without extra cost options, today announced that software version 7 now includes Screen Capture – Screen Recording.

Revcord's screen recording enable's an agent's or call taker's computer screen (e.g. CAD, GIS) to be recorded synchronized with voice and then transfers the file and updates the database on the server. The screen recording capture works in either of two modes on the Revcord voice logger: Client Mode and Server Mode. In the Client Mode the recording works with a Record on Demand (ROD) trigger. In this mode the user will have the ability to enable or disable screen capture. In the Server Mode the screen recording works with any recording trigger however the Server Stealth Mode overrides the ROD and continuously records the screen. Playback is simple, performed on the search screen allowing voice or voice and screen playback.

Revcord's screen recording is a powerful, yet simple investigation tool or can be used in conjunction with the Quality Monitoring and Agent Evaluation capabilities also included at no additional cost. Revcord continues to rely on its technology partner, Microsoft, which gives it the ability to record files of 20 MB size on average for a one hour long call.

Based in Houston, Texas, Revcord sells and digital voice loggers services through a nationwide network of representatives and dealers.